



State of California  
Office of the Attorney General

**Venus D. Johnson**  
Chief Deputy Attorney General

July 21, 2022

**Via e-Mail and U.S. Mail**

The Honorable Rosilicie Ochoa Bogh  
California State Senate  
1021 O Street, Suite 7220  
Sacramento, CA 95814

The Honorable Shannon Grove  
California State Senate  
1021 O Street, Suite 7150  
Sacramento, CA 95814

The Honorable Scott Wilk  
California State Senate  
1021 O Street, Suite 7640  
Sacramento, CA 95814

The Honorable Brian Jones  
California State Senate  
1021 O Street, Suite 7140  
Sacramento, CA 95814

The Honorable Patricia C. Bates  
California State Senate  
1021 O Street, Suite 7130  
Sacramento, CA 95814

The Honorable Melissa Melendez  
California State Senate  
1021 O Street, Suite 7120  
Sacramento, CA 95814

The Honorable Brian Dahle  
California State Senate  
1021 O Street, Suite 7230  
Sacramento, CA 95814

The Honorable Jim Nielsen  
California State Senate  
1021 O Street, Suite 7110  
Sacramento, CA 95814

The Honorable Andreas Borgeas  
California State Senate  
1021 O Street, Suite 7240  
Sacramento, CA 95814

Dear Senators:

Thank you for your letter regarding the June 27 data exposure incident. The unauthorized release of personal information is unacceptable and the Attorney General shares your deep concern. The fundamental mission of the Department of Justice is to protect the safety and security of Californians and we are doing everything we can to understand how the June 27 incident happened and to ensure that it never happens again.

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While the investigation of the incident is underway, we can share the following information:

- We are working to address concerns regarding any impacts on individuals whose data was exposed. We have sent letters to those individuals who we believe may have been impacted by the CCW data exposure and have established a call center for anyone who believes they may have been impacted. The call center is open from 6 a.m. to 6 p.m. PST and can be reached at 1-833-909-4419. Additionally, we are offering one year of complimentary credit monitoring services to impacted individuals through IDX. Impacted individuals may enroll in these services at <https://response.idx.us/dojca/>, using the enrollment code provided in the notification letter. We also continue to communicate with law enforcement partners throughout the state and will collaborate with them to assist any affected individuals.
- The Department of Justice has retained outside counsel Morrison & Foerster LLP to conduct a detailed and thorough independent review of the incident. The team, led by former federal and state prosecutors, will investigate how the exposure occurred, supervise an outside forensic cyber expert (FTI Consulting, Inc.), review policies and practices, and offer recommendations regarding mitigation and remediation, and other appropriate measures.
- We are preserving all relevant data while also conducting a review of our policies and procedures and working to implement additional security measures to protect the security of information in our possession.

We also want to be clear that the firearms dashboard was publicly accessible for less than 24 hours and has been and remains shut down. Information about the investigation and next steps are on a website we have set up regarding the exposure (<https://oag.ca.gov/dataexposure>). That site will be updated with any new information that can be made available.

Again, we share your great concern for the safety of our citizens and law enforcement partners and understand that you have many questions not all of which we can answer at this time. We are doing everything we can to move quickly and get to the bottom of this. Synthesizing this information and conducting technical analysis takes time and we want outside counsel and the forensic cyber expert to be thorough. Please be assured that when the investigation being conducted by outside counsel is complete, we anticipate being able to provide you and the public with information regarding how the incident occurred and the steps we are taking to ensure that something like this does not happen again. We hope to provide the findings of the investigation in the coming months.

Sincerely,



VENUS D. JOHNSON  
Chief Deputy Attorney General